



Shipping Policy

Thank you for shopping at Savannah Africa! We aim to provide you with a seamless shipping experience. Please review the following shipping policy details:

Shipping lead times:

- Orders will be processed and shipped within 1-2 business days after payment verification.*
- Delivery within South Africa typically takes between 5-7 working days.*
- For international orders, delivery times may vary depending on the destination and customs clearance procedures.*

Shipping Methods:

- We primarily use reputable carriers such as Courier Guy.*
- For international orders, we may utilize freight forwarders or other specialized shipping services to ensure efficient and cost-effective delivery.*

Shipping Costs:

- Shipping costs are calculated based on the weight, dimensions, and destination of the package.*
- Retail customers will be provided with shipping options and associated costs during the checkout process.*

Order Tracking:

- Once your order has been shipped, you will receive a shipping confirmation email with tracking information.*
- Tracking details will allow you to monitor the progress of your shipment and estimated delivery date.*

Shipping Restrictions:

- Some products may be subject to shipping restrictions or regulations based on their contents or destination.*
- We comply with all applicable laws and regulations governing the shipment of goods domestically and internationally.*

Contact Us:

If you have any questions or concerns regarding our shipping policy, please don't hesitate to contact our customer service team at sales@savannahafrica.com. We are here to assist you and ensure your satisfaction with our products and services.

